





#### **FUNDRAISING TECH**

### Made for you



#### Designed with you in mind

Designed for fundraisers by fundraisers through customer-led development input



#### Time saving data tools

Save time, attract and retain donors, and raise more money with all of your fundraising data in one place



#### Powerful integrations

Easily integrate with your third-party CRM, email provider, and accounting software





+ We're recording this webinar! We'll send you a copy after the webinar is complete.



+ Feel free to ask questions! Use the Q&A option to ask questions and the chat option for general discussion: we'll answer all questions in a Q&A portion at the end of the presentation.



+ Share your highlights and takeaways with the #qgivwebinar hashtag, and make sure you follow @Qgiv!



### Justin Cook, Product Marketing Manager

- + With Qgiv for over 3 years and a marketing professional for over 6!
- + Digital marketing and optimizing the user journey are my areas of expertise.
  - + I have 5 animals: 3 dogs and 2 cats.

### What are we covering today?

We're going to look at how your organization can help supporters to raise money on behalf of your organization. We'll include actionable tips and takeaways your organization can implement including:

- + How to recruit supporters to fundraise
- + How you can turn new fundraising supporters into confident fundraisers
- + How to keep fundraisers motivated
- + How to get the most out of your fundraising tools



## Recruitment

Let's talk about how to recruit supporters.



### **Recruit Past Fundraisers**

One of the most powerful ways to spread the word about your event and facilitate fundraisers is recruiting past top fundraising supporters or advocates.

- 1. Identify people passionate about your cause
- 2. Reach out to these supporters and ask if they're willing to participate
- Create a group and provide them fundraising resources to spread the word about your organization









### **Communicate Clearly**

It's not a secret that you should communicate with supporters that you are looking for fundraisers. But those event communications should be clear about:

- + Why supporters should participate in fundraising
- + How fundraising participation works
- + What's expected as a fundraiser
- + Where they can sign up





### **Inspire Supporters**

A staple in fundraising appeals is telling your story. Use your story to convert event registrants into fundraisers. It's a similar story, but the twist is to put the fundraiser into your shoes and inspire their passion.

- + Use video to help supporters visualize their impact
- + Provide testimonials on how your organization makes an impact
- + Provide examples of the services you provide









# 4 Key Behaviors to Encourage

Reduce the number of \$0 fundraisers by encouraging 4 behaviors.

### **4 Key Behaviors**

Successful fundraisers exhibit 4 key behaviors. Encouraging those behaviors will lower your number of \$0 fundraisers.

#### + Personalized fundraising pages

• supporters who update their pages raise between 7 and 18 times more than those who don't.

#### + Post to social media

• supporters who update every 5 days or so raise 3x more.

#### + Send fundraising emails

• supporters who send emails raise between 2 and 11 times more than supporters who don't send emails.

#### + Reach fundraising milestones

- + At least 1 badge = \$306.51
- + 0 badges = \$89.54







# How to Encourage These Behaviors

Communicate with fundraising supporters to encourage these behaviors. You can do this:

- + In a fundraising guide
- + In emails to fundraisers
- + With a welcome quest









# Empower Supporters

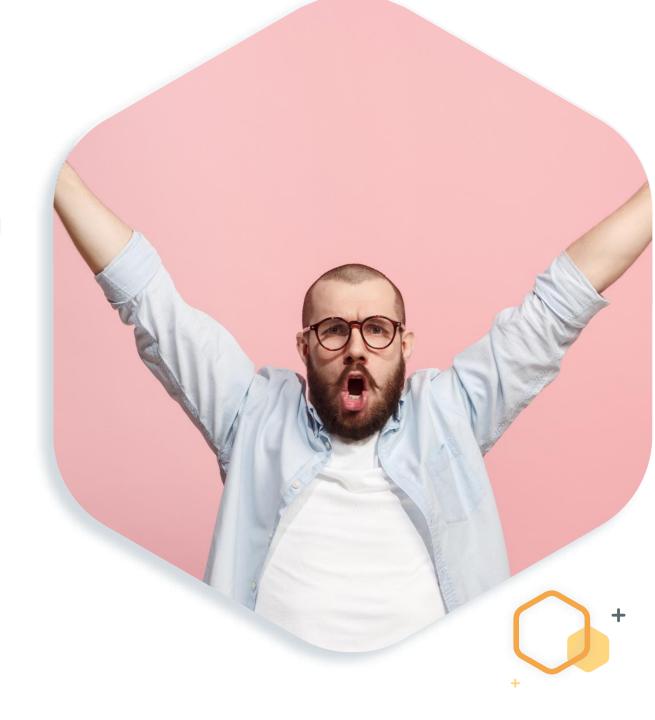
Give your supporters resources and tools to raise money.



### **Educate Supporters**

Supporters are not everyday fundraisers. Without the proper resources to help them raise funds, they may end up becoming frustrated. Help them learn and feel confident in their fundraising abilities. Let's look at the following more in-depth:

- + A fundraising guide
- + Your story
- + Appeal templates

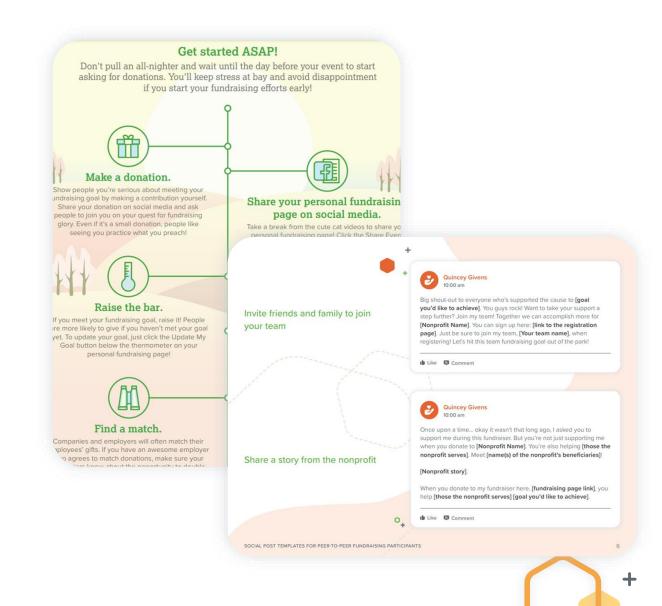




### **Guide to Fundraising**

Fundraising is not an easy task. A guide to fundraising is a perfect way to help supporters understand what it takes to raise money.

- + Tips on how to raise money and tell their story (and yours!)
  - Include actions and items supporters should avoid
- + Help them get familiar with their fundraising tools (if it's not built in)
- + Include appeal templates







### **Your Organization's Story**

Remember that story we used earlier to recruit them? Provide them with some easy-to-use statements for their fundraising! Make sure to include:

- + Common storytelling pieces you use in appeals
- + Client testimonials with excerpts they can use
- + Media they can share including impact videos and images

Few things make me happier than [specifics about supporting your cause].

As a [your nonprofit] supporter, you know we help to further our cause by [your fundraisers, projects, efforts to further your cause].

That's why I'm writing to you today. As need for our services continues to grow due to [specific cause statement], your generous support is more vital than ever in our ability to provide (services you provide, projects you complete].

You can help us complete [A, B, and C specifics about furthering your cause) by sending an urgently needed contribution to (your nonprofit) today. Here's what your tax-deductible donation can provi



#### \$25.00

Cleaning supplies for or one semester.



#### \$50.00



#### \$100.00

A backpack filled with r supplies for one studen

[Insert specific statement of impact. You can use an imag impact, as shown in this example.]

You help to make so much good happen at [your cause] cleaning supplies, art supplies, school supplies for childre Thank you. I hope you'll continue your commitment to [yo a generous gift to [your nonprofit] today at [website/online

We are deeply grateful for your continued support. Your



We wanted to give an update for everyone who has been asking about "Hope" the chemical burn puppy. The outpouring of love for this little one has been heartwarming. We are so very grateful to each and every one of you who has commented, shared her story and donated to ongoing medical care. Hope is going into surgery shortly to have a portion of her ear removed. She needs your support now more than ever. We have been working with the Newport Police Department to try and bring justice for Art supplies for ten stud Hope. If anyone has information please call them at 423 623 5556.

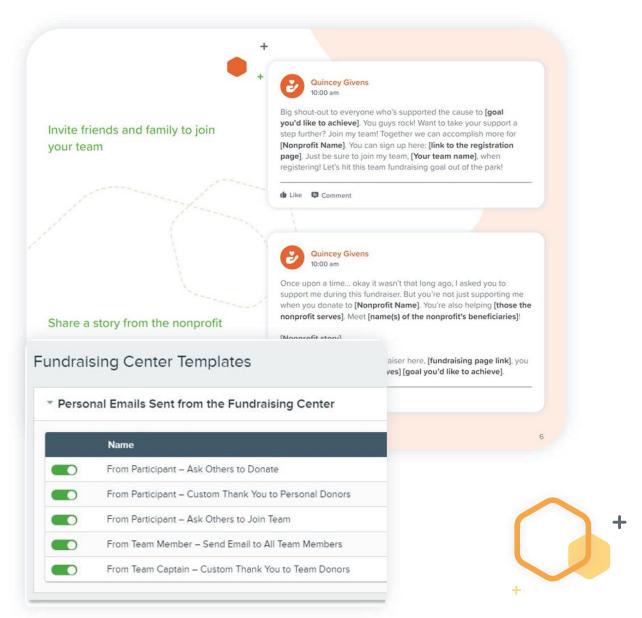




### **Appeal Templates**

Provide supporters fundraising appeal templates so they can quickly send appeals! Make sure to include:

- + Email templates including recruiting, various fundraising appeal emails, and thank you email
- + Social media templates for Facebook and Twitter
  - Include similar templates as email to give fundraisers a mix of templates to choose from
- + Text message templates





# Motivate Supporters

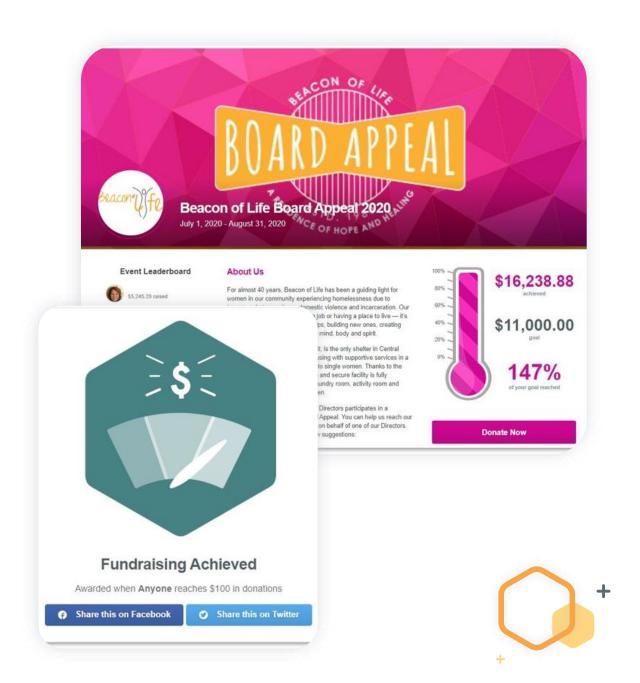
Gamify your events and provide supporters incentives to meet fundraising goals.



### **Gamification**

Gamification is the process of adding game mechanics to a non-game situation. In this case, nonprofits include game mechanics to make peer-to-peer fundraising more appealing for supporters.

- + Goals and thermometers
- + Fundraising badges
- + Fundraising leaderboards







### **Fundraising Incentives**

Offer incentives to individuals and/or teams to motivate them to raise money. These incentives will keep fundraisers focused on the prize and raising funds!

#### A few examples:

- + Item reward based on amount raised
- + A minimum for a team to participate an event
- + Event-based reward for amount raised











Toss The Boss: Send your (willing) boss Over the edge by raising a minimum of \$1500. Rally your coworkers to make it a company wide effort to raise funds and see your boss take that big step over the side of the Courtyard Marriott! Companies that participate in Toss The Boss will receive event day recognition.





### **Send Encouragement**

Fundraising is hard and even with all the tools and resources provided, some supporters may still be struggling to reach their goals. The #1 thing you can do to help them is to let them know you're there to help. Try:

- + Emailing supporters who are struggling to gain momentum
- + Setting up automated emails that congratulate supporters for reaching fundraising milestones
- + Reach out directly. By phone, with a personalized note, or text.







# Peer-to-Peer Fundraising Tools

Qgiv can help you with all of this!



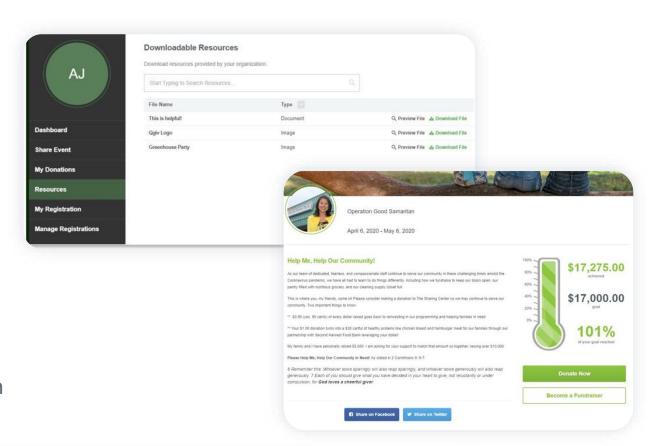
### **Fundraising Dashboards**

- + Upload a fundraising guide, social templates, email templates, text templates, story telling resources (and more!) to a fundraising dashboard for supporters to access.
- + Supporters can create and customize their personal and team fundraising pages.
- + A welcome quest will help supporters get familiar with their fundraising dashboard and will check off the 4 key behaviors!

Upload Your Avatar
Update Your Personal Page

Send a Fundraising Email

Chare on Eacebook / Twitter



completing your profile can lead to more donations. Plus, we'll give you a b

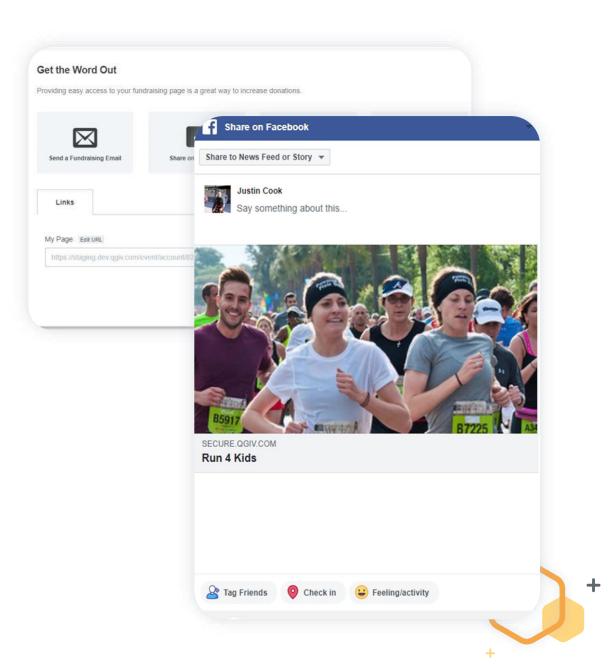






### **Communication Tools**

- + Your organization and supporters will be able to communicate with your networks through social media, email, and text.
- + "Personalization tokens" and email lists help you and your supporters to personalize communications.
- + Supporters can integrate with "Facebook Fundraisers" to raise funds directly on their Facebook page



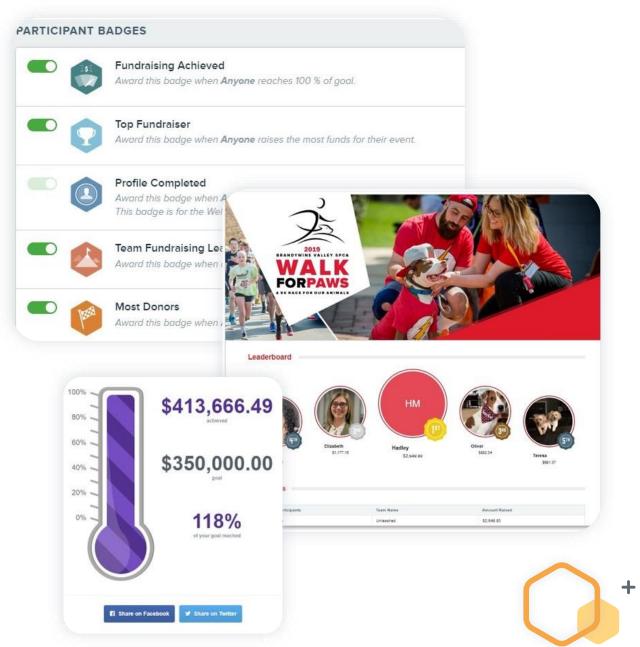




### **Gamification Tools**

Qgiv's peer-to-peer fundraising platform has native gamification tools.

- + Create custom badges or use the default badge system.
- + Dedicated team and individual leaderboards that can be integrated on any page.
- + Create and customize fundraising thermometers to show fundraising progress.





### **Support and resources**

You're at the center of everything we do and we're here to help you succeed.

- + Personal, one-on-one customer support at no extra cost.
- + Explore hundreds of free webinars, eBooks, blog articles, and other fundraising resources.
- + Be part of the development process! Our clients guide our platform development, which means your feedback is heard and incorporated into the system.





Let's recap

### Recap



#### Recruitment

• Send clear communications, organize a group of dedicated supporters, and inspire supporters to fundraise.



#### 4 Key Behaviors

• Supporters should: personalize their fundraising page, send fundraising emails, post to social media, and set and achieve fundraising milestones.



#### **Empower**

• Provide supporters with fundraising resources to help them fundraise.



#### Motivate

• Use gamification, offer prizes, and send encouragement to keep supporters motivated and fundraising.





Questions?