



Donor Persona Development Checklist



BACKGROUND

- o Where does the donor work?
- o Have a college degree? From?
- o Is s/he married?
- o Does s/he have children?

DEMOGRAPHICS

- o How old is the donor?
- o Gender identity?
- o Where does s/he live?
- o Ethnicity (if useful)?

CHALLENGES

- o Specific concern related to your org?
- o Are there any reasons s/he wouldn't give?

COMMUNICATION

- o How does this donor prefer to be communicated with?
- o Least favorite form of communication?

PERSONALITY

- o Personal interests?
- o Traits that describe donor?
- o Hobbies outside of work?

PASSIONS

- o What causes matter?
- o Global issues?
- o Local issues?
- o What does their perfect world look like?

IMPACT

- o Which of your programs impacts the issues the donor cares about?
- o Any relevant campaigns or events?

PITCH

- o Why should this donor give, despite any concerns listed in challenges?
- o What do you want them to do, how do you want them to do it?