



A Little Housekeeping...



+ We're recording this webinar! We'll send you a copy after the webinar is complete along with additional resources.



+ Feel free to ask questions! Use the Q&A option to ask questions. We'll answer during a Q&A portion at the end of the presentation.



Meet the Speakers



Heidi Morris Customer Success Manager, Qgiv



Caitlin Lipham
Customer Marketing Manager, Qgiv







Lexie Morris Honorary Customer Success Manager, Qgiv



Molly Doodle Lipham Honorary Marketing Team Member, Qgiv



FUNDRAISING TECH

Made for you



Designed with you in mind

Designed for fundraisers by fundraisers through customer-led development input



Time saving data tools

Save time, attract and retain donors, and raise more money with all of your fundraising data in one place



Powerful integrations

Easily integrate with your third-party CRM, email provider, and accounting software



What We'll Cover

- + The importance of a diversified fundraising approach to drive income all year long
- + Types of tools and platforms
- + Event and campaign ideas that use:
 - + Donation forms
 - + Peer-to-peer event sites
 - + Aggregate pages
 - + Auction sites
- + How to leverage text messaging to reach supporters and raise more
- + Resources and how Qgiv can help
- + Q & A

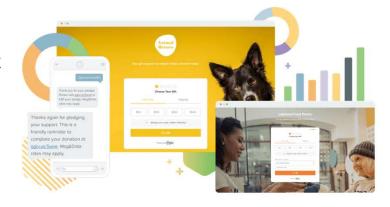






Why Diversify Your Fundraising?

- + Relying on just one campaign or event to hit your goals is risky—diversify to reach your entire community.
 - + Don't put all your fundraising eggs in one basket!
 - + What activities or campaigns can be ongoing? What events should you layer in?
- + It's important to plan in advance!
 - + Make sure you have the digital tools you need to fundraise.
 - + Use tools that are easy to customize
- + Don't be afraid to try something new or enhance something you're been doing!

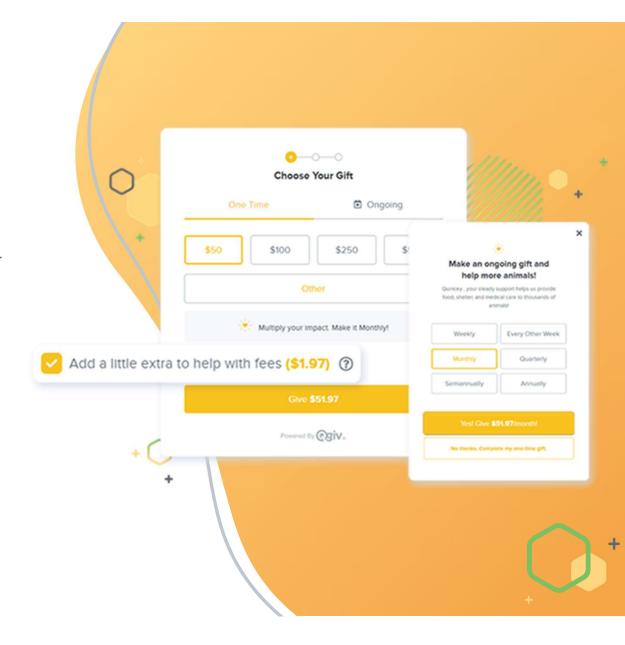






Tools of the Trade-Donation Forms

- + Most basic tool you'll need for collecting year-round donations.
- + Online processing is convenient for staff and donors.
- + Reach your donors where they are!
 - + Make sure your forms are mobile optimized—our data show 52% of donors choose to give via mobile device.
 - + It's predicted 75% of internet users will be mobile-only by 2025.







Peer-to-Peer Fundraising

Peer-to-peer fundraising empowers your supporters to raise funds on behalf of your organization by forming or joining teams.

- + Virtual, online, or in-person events
- + DIY and network fundraising
- + Reach supporters that may not have heard about your organization
- + Fun but competitive fundraising—great for engaging a board or local businesses!
- + Fundraising pages for supporters





Prizes will be awarded to the following:

- Top adult fundraiser (13+)
- Top youth fundraiser (12 and under)
- Top fundraising team

Our famous Pet Palooza costume contest is back in action this year! Prizes will be awarded for the following categories:

Best Dressed: Does your pet enjoy dressing up? Show off their style for a chance to win!

Best Look Alike: Do you and your pet look alike? Now is your chance to shine! Come ready to paw-ty in your matching styles and you could win!







Why Consider Peer-to-Peer Fundraising?

- + 39% The percentage of Americans that say they've donated to charity based on a request from a friend or family member
- + 33% Percentage of nonprofits worldwide who are using a peer-to-peer fundraising platform
- + \$391 Average amount raised online for participants who set up personal fundraising pages in 2020
- + **\$91** Average gift made through participant fundraising pages for peer-to-peer fundraising events in 2020







Why Consider Auctions

- + Creative themes
- + Versatile and adaptable to fit within existing events
- + Increase mission awareness
- + Reach a variety of supporters

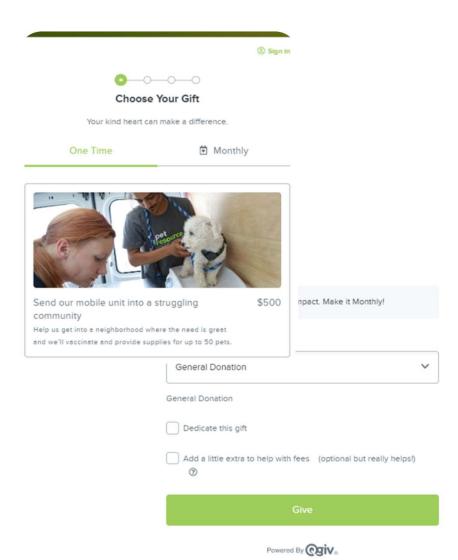






Top Tips – Donation Forms

- + What can you take back to your community?
 - + Keep the visual interest strong with storytelling
 - + Mission education and tangible impacts
 - + Use for a variety of campaigns or general donations
- + General donation form best practices
 - + Impact images and statements
 - + Ask donors to cover processing fees
 - + Giving plans and embedding forms







Top Tips – Matching Campaigns

- + What can you take back to your community?
 - + How can you find someone willing to do a community match?
 - + Identify community partners & local celebrities!
 - + Build out their amenities with a sponsorship plan
- + Community match vs. matching gifts
 - + Matching gifts are typically a gift from an employer that matches an employee's donation
 - + Integrations with Cybergrants, HepData, and Double the Donation
 - + \$4-\$7 billion in matching gifts goes unclaimed every year!









Impactful Emails

URGENT

With the increase of pets arriving at our doors and the rising cost of supplies, your help is needed now more than ever. Please donate today to give second chances to pets in need!

Give urgent help to a homeless pet

Dear Amanda,

Have you ever heard of puppy strangles?

I hadn't either until I met Cheddar.

At only three months old, Cheddar was extremely ill. He arrived at HSPPR wit red and irritated skin, his nose, eyes, and ears were heavily swollen, and he would yelp whenever we touched him. He needed immediate medical attentio

Unfortunately, pets like Cheddar arrive at our doors daily. They need shelter and love, but many also require urgent medical care. <u>In fact, we've seen an increase in dogs and cats coming into our shelter, and a vast majority of these pets need some form of medical treatment beyond basic care.</u>

It's heartbreaking to see pets like Cheddar in pain, suffering, and desperate for love, but you can be their light at the end of the tunnel. Wil you please send an urgent gift to provide individualized care to the animals in your community that need it most?

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With more and more pets arriving at our doors and the rising cost of supplies, it's been a challenging year. An average of 50 animals enter our doors daily, and most need urgent medical care. Each one costs \$40 per animal every day just to give them the basic care they need – not including any medical or behavioral care.

Your thoughtful gift today will ensure that the suffering animals at HSPPR continue to receive the shelter and medical treatment they need.

Will you please send an emergency gift of \$40 right now to help countless animals like Cheddar?

Yes, I want to help heal pets in need!

With gratitude,





Impactful Emails - Newsletters





est. 1870 ~ Celebrating Over 150 Years of Caring for the People and Animals in Our Community

May 2022

SAVE THE DATE



Paws in the Park 2022

Mark your calendars!

The 20th Anniversary of Paws in the Park will be on Saturday, September 17, 2022 at Rose Larisa Park in Riverside, RI featuring a variety of vendors, food trucks, and fun activities for you and your pup. More details coming soon!

Hello Heidi.

By now, you all know about our friend Freddi, one of our longer term resident dogs, who we found difficult to place. I am delighted to report that Fredd was adopted earlier this month. His journey illustrates all that we do here at the Rhode Island SPCA – he benefited from every one of our programs, as follows:

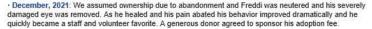
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- October, 2021: Came into our shelter as a hardship boarder with a severely damaged eye – his owner was homeless. Our medical director examined him and put him on pain meds pending owner consent for additional treatment. He was aggressive and difficult to approach.
- November, 2021: Multiple attempts to contact his owner proved to be fruitless. This, unfortunately, is a relatively common occurrence.



- January through mid-March, 2022: Freddi was placed twice for adoption and returned both times in large part because he sorred loudly and wanted to sleep near his human. He made two television appearances on ABC's Pick of the Litter broadcast but no interest was generated.
- Late March, 2022: Freddi was placed in foster care for 2 weeks so that we could monitor his behavior and provide a first-hand report of his in-home behavior. He did well but his loud snoring was noted!
- April, 2022: Freddi was adopted by a couple who walked into the shelter and took an immediate liking to him. They were not deterred by Freddi's prior returns to the Shelter and commented that he would not be the only snorer in their household!

Not including facility overhead costs, the RISPCA spends approximately \$8.00 per day to feed and medicate the dogs in its kennels. Freddi was in our care for nearly 200 days and our direct cost for his medical care was an additional \$1,100. Was it worth more than \$2,500 to find Freddi a new home and make it easier for his former owner to be in a position to move on with his life? We think so and we couldn't do this type of work without your help. Thank you!











Top Tips – Aggregate Pages or FundHubs

- + One-stop shopping with aggregate pages, helps you get the word out!
- + Videos to help with messaging
- + Storytelling



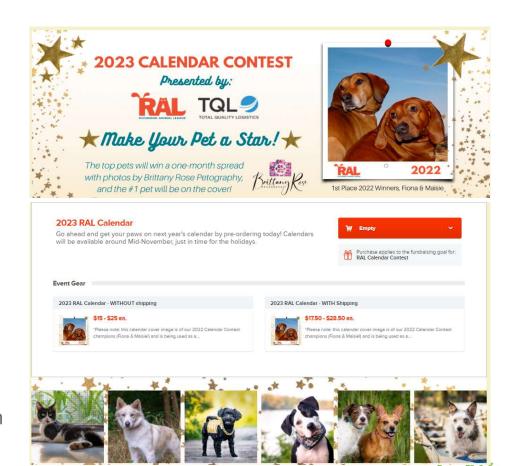






Top Tips – Using a Store

- + Store items and custom swag
 - + Get creative with items
 - + Find in-kind donations
 - + Store purchases can go into individual and team goals
- Manage expectations around pick-up or delivery
- + Send key communication before, during, and after your campaign to bring awareness to the accompanying campaign







Top Tips – Peer-to-Peer

- + Think about the kind of peer-to-peer campaign that works for you
 - + Fun run
 - + Network fundraiser
 - + Festival like Pet Palooza
- + Managing expectations
 - + Site and parking maps
- + Key communication before, during, and after your peer-to-peer event
- + Promo codes for past supporters
- + Gamification
 - + Make it fun to raise money for your organization
 - + Mix digital and tangible incentives
 - + Badges



Donation Forms | Event Registration Text Fundraising | Peer-to-Peer | Auctions

Event Map



endings are possible because of people like you.



Teir 1 - Fundraising Achieved!

Award this badge when **Anyone** receives 75 or more donations.



Tier 2 - Fundraising Achieved!

Award this badge when Anyone receives 150 or more donations.



Tier 3 - Fundraising Achieved!

Award this badge when Anyone receives 300 or more donations.



Tier 4 - Fundraising Achieved!

Award this badge when Anyone receives 500 or more donations.



Tier 5 - Fundraising Achieved!

Award this badge when Anyone receives 1,000 or more donations



Social Media Promotion



Humane Society of Charlotte 🥏

May 13 - @

WE ARE SO EXCITED FOR PET PALOOZA, TAKING PLACE TOMORROW AT OUR NEW LOCATION! This post will contain everything you need for tomorrow's festivities.

- 1. Address: 1348 Parker Dr.
- 2. Time: 11am 3pm
- 3. Parking information: https://bit.ly/3Ne1ine
- 4. Event guide, vendor information, and schedule: https://bit.ly/3I5pADI
- 5. Event website: petpaloozacharlotte.org

Pet Palooza includes:

- Quarter mile Pup Strut
- Live music
- Beer garden
- Dog agility ring
- Kid's corner

...and more! Learn more at petpaloozacharlotte.org









Social Media – Get Partners to Promote!



If you don't know I'm a foster Mom and Celie is my foster fail. I took her and showed her to trust again. She's still a little afraid around big dogs and men but it takes time. Rescue Pets save you as much as you save them. You show each other all you need is unconditional love. Check out your local #rescue center and make the best addition to your family.

Benefits

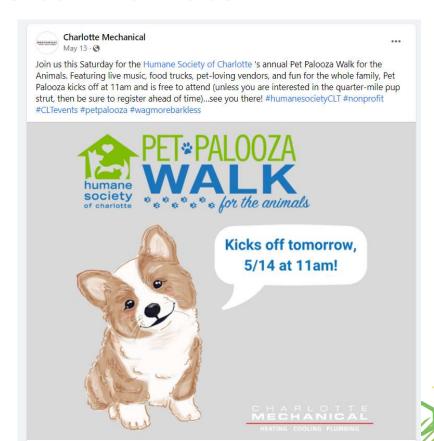
- increasing your physical activity. Dog owners are likely to take their pet out every day for a walk or run. ...
- providing companionship. ...
- reducing anxiety. ...
- boosting self-confidence. ...
- helping you meet new people. ...
- sadding structure to your day.

Thank you

Humane Society of Charlotte annual #Petpalooza was amazing and fun filled. We met new friends and bumped into old ones. We also got our nails done, no complaints!

@the_pet_appearance_specialists

Like follow share for more #happinesshacks

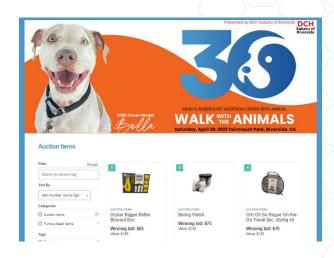






Top Tips – Auctions

- + Income streams for your auction event
 - + Sponsorship
 - + Ticket sales
 - + Auction revenue
- + Highlight your mission and logistical information with FAQs on custom pages!
 - + Draw attention to big-ticket items on social media
 - + Think about things from an attendee's perspective
 - + Manage expectations
 - + Save time on communication





Donate to Help Animals!

powered by QalV



Why Consider Text Fundraising

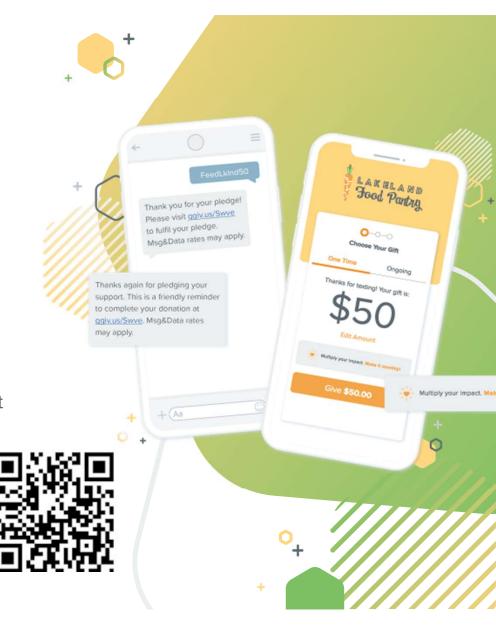
- + 98% of text messages are read within the first 5 minutes of receipt
- + Donors look at their phones around 80 times a day
- + The average text donation amount on the Qgiv platform was \$102.65
- + Responsive form design doubles giving on mobile devices



Text Engagement for Year-Round Fundraising

- + Don't barrage your donors
- + Use as a stand-alone way to reach supporters
- + Capitalize on national or local giving days
- + Combine with an event
 - + Have QR codes displayed in high traffic areas or on event programs or screen cast during fund-a-need moments
 - + Free QR code generators online!
 - + Schedule reminders for donors to complete their gift
- + Non-fundraising asks can still boost engagement
 - + Use outbound messages for:
 - + Volunteer opportunities
 - + Quick updates
 - + Donor appreciation

Donation Forms | Event Registration
Text Fundraising | Peer-to-Peer | Auctions



What's Next?



Some of the clients we help...

























Committed to Your Continued Success

We're here to help when you need us

Whether by phone, email, or live chat, the Qgiv Customer Experience team is always ready to answer your questions, train staff and volunteers, or offer advice (fundraising advice, not life advice... but we're willing to try!). Our promise is that you'll always receive a prompt, knowledgeable, friendly response.

You'll also have free access to our searchable help desk and library of fundraising best-practice resources!



Unlimited support
Monday - Friday: 9am - 7pm ET



Live-answer phone calls (no annoying menus)



Live email and chat support



Unlimited training for staff and volunteers



Searchable help desk



Free webinars, eBooks, and newsletters



Q&A-How can we help?

We'd love to hear from you!

- + Are you a Qgiv customer? Email support@qgiv.com
- + Have questions about best practices? Check out qgiv.com/blog!
- + Want to talk to us about using Qgiv? Email contactus@qgiv.com or visit us at www.qgiv.com

